

GENERAL SELL CONDITIONS

Application of conditions

Our general conditions regulate all relations between WINCOM HOME AUTOMATION SRL (following WINCOM) and the Customer; particular conditions or derogations must be confirmed in writing by WINCOM.

All requisitions must be done in writing, nevertheless WINCOM reserves the right to also accept orders telephonically or verbally. Every derogation or particular condition must be specified from the Customer and accepted by WINCOM.

Delivery and despatch of the goods

Delivery time is approximate and not binding so, in any case, WINCOM can not be responsible for damages or penalties caused by delays in delivering.

WINCOM reserves the right to deliver partial quantity of goods ordered; in any case WINCOM will invoice the goods shipped and Customer must pay the invoice within the terms agreed. Eventual claims on products don't allow the Customer to delay the payment.

Goods travel under risk of buyer, an insurance cover can be done if requested on order at complete charge of the buyer.

All shipments will be done with our conventioned carrier (for deliveries free of charge) or with a carrier indicated by the buyer (for deliveries not free of charge).

Service/Maintenance : Wincom doesn't supply any technical service or maintenance at third parts

Prices and payment conditions

Our prices are only referred to goods, transport expenses must be added.

Payment must be done within the terms agreed with the order and written on invoice; the buyer can not delay for any reason this term if not agreed and approved in writing by WINCOM.

Payments must be done, for accountant reasons, for the amount indicated on invoice exactly, without making round figures, and without bank expenses for WINCOM.

GUARANTEE INFORMATION

WINCOM gives with the motors all information regarding installation, appliance and maintenance for the best result of their products.

In case more technical queries of particular applications are needed, please contact our office or your reseller.

In any case, particular applications must be agreed and confirmed by WINCOM before installation.

WINCOM doesn't cover claims due to wrong installation or installation not done as per our recommendation.

WINCOM can make, without notice, all changes to the products in order to ameliorate and warrant the performance of the product.

GUARANTEE

WINCOM guarantees that all products are manufactured against defect in material and workmanship according to law in force; anyhow the installation must be done only by technicians who have familiar with the problems with electric automatic operators.

This guarantee is valid for two years from manufacture date and it is valid only for replacement of faulty products.

This guarantee does not cover claims for direct or indirect damages, in particular WINCOM declines liability and excludes guarantee if improper installation or misuse should result in a failure of our products.

In particular the guarantee doesn't cover costs for removing of products from their site.

Faulty products can not be disassembled, this voids guarantee.

The defective products must be returned, freight prepaid, within the above said term and will be repaired or replaced free of charge, at our option, if found effectively below our quality standards.

The guarantee is not valid if components not manufactured by WINCOM are used in the installation or components are not approved by WINCOM.

Our products are manufactured to the highest standards.

For detailed information , please contact our technical dept. or your reseller.